

“St. Kliment Ohridski” University - Bitola

HORIZONS
INTERNATIONAL SCIENTIFIC JOURNAL
Series A
Social Sciences and Humanities

Year XIII

Volume 26

December 2020

Bitola

Publisher: “St. Kliment Ohridski” University – Bitola
For the publisher: Prof. dr. Sasho Korunovski, Rector

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ISSN 1857-9884

DOI 10.20544/HORIZONS.A.26.3.20

With every new edition of the Horizons scientific journal the academic public has become used to the expectation that it traces new pathways towards its further establishment in the international educational and scientific-research areas.

For the coming period, just as it did previously, Horizons will continue to respect the principles of scientific impartiality and editorial justness, and will be committed to stimulating the young researchers in particular, to select Horizons as a place to publish the results of their contemporary scientific and research work. This is also an opportunity for those who through publishing their papers in international scientific journals such as Horizons view their future career development in the realm of professorship and scientific-research profession.

The internationalization of our Horizons journal is not to be taken as the furthest accomplishment of our University publishing activity. Just as the scientific thought does not approve of limitations of exhaustive achievements, so is every newly registered success of the Horizons editions going to give rise to new “appetites” for further objectives to reach.

The papers contained in this edition of this issue of the scientific journal were presented at the International conference on service sector held on September, 11 and 12.2020, at the Faculty of Tourism and Hospitality – Ohrid.

Sincerely,

Editorial Board

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